

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	3579836
<b>Application Number:</b>	10673105
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	2566
<b>Title of Invention:</b>	Contact center resource allocation based on work bidding/auction
<b>First Named Inventor/Applicant Name:</b>	Andrew D. Flockhart
<b>Customer Number:</b>	48500
<b>Filer:</b>	Douglas W. Swartz/Debra Kesner
<b>Filer Authorized By:</b>	Douglas W. Swartz
<b>Attorney Docket Number:</b>	4366-113
<b>Receipt Date:</b>	08-JUL-2008
<b>Filing Date:</b>	26-SEP-2003
<b>Time Stamp:</b>	12:41:56
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	no
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Information Disclosure Statement (IDS) Filed	IDS_08.pdf	903401 <small>31709fead7b5d1daaf709f97255c5e8707471d248</small>	no	5

**Warnings:**

**Information:**

2	NPL Documents	RABUN_Microsoft_Project_9 8_Part_1_of_8.pdf	6413382 06e5c71332b82210d3214c21a459b8 e09b1a55	no	100
<b>Warnings:</b>					
<b>Information:</b>					
3	NPL Documents	RABUN_Microsoft_Project_9 8_Part_2_of_8.pdf	6188201 02f4daa141254b033ba0d58682c207 189c7315	no	100
<b>Warnings:</b>					
<b>Information:</b>					
4	NPL Documents	RABUN_Microsoft_Project_9 8_Part_3_of_8.pdf	7977083 5d10718b0c043c3b3951594a2a311b 1d53c391	no	100
<b>Warnings:</b>					
<b>Information:</b>					
5	NPL Documents	RABUN_Microsoft_Project_9 8_Part_4_of_8.pdf	9184257 6db30c56626c456a9795c240ba1fbdf5 00a3270	no	100
<b>Warnings:</b>					
<b>Information:</b>					
6	NPL Documents	RABUN_Microsoft_Project_9 8_Part_5_of_8.pdf	8374785 91549a515993a3c243c0d9d71ec3291 70ac7095	no	100
<b>Warnings:</b>					
<b>Information:</b>					
7	NPL Documents	RABUN_Microsoft_Project_9 8_Part_6_of_8.pdf	7852140 e23be995d67b43d818f95c9170312a6 c50f6f55	no	100
<b>Warnings:</b>					
<b>Information:</b>					
8	NPL Documents	RABUN_Microsoft_Project_9 8_Part_7_of_8.pdf	7618959 a22c3a2d0ca452bd6fb7a3299777c82a3 16a95dc9	no	100
<b>Warnings:</b>					
<b>Information:</b>					
9	NPL Documents	RABUN_Microsoft_Project_9 8_Part_8_of_8.pdf	13236140 5f71be1890d9d5312c336c68ccdbae20 0e18c2e0	no	179
<b>Warnings:</b>					
<b>Information:</b>					
10	NPL Documents	Microsoft_Project_2000_Trai ning_Manual_Part_1_of_3.p df	7514197 dabef507ef87e0dc0c3a57259f182c081c 98667099	no	150
<b>Warnings:</b>					
<b>Information:</b>					

11	NPL Documents	Microsoft_Project_2000_Training_Manual_Part_2_of_3.pdf	7749647 e1b56385d1c5d28044063ccaf790284597b11b1	no	150
Warnings:					
Information:					
12	NPL Documents	Microsoft_Project_2000_Training_Manual_Part_3_of_3.pdf	7833716 694045a501e7cc9bdc38c2682a7ad4be301ea33d2	no	131
Warnings:					
Information:					
Total Files Size (in bytes):			90845908		
<p>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</p> <p><b><u>New Applications Under 35 U.S.C. 111</u></b> If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><b><u>National Stage of an International Application under 35 U.S.C. 371</u></b> If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p> <p><b><u>New International Application Filed with the USPTO as a Receiving Office</u></b> If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.</p>					